

# 2025 Utility Bill Comparisons

*for Selected Cities*  
*Rates in effect January 2025*



# Survey History

The largest three-service municipal utility system in the nation, MLGW delivers electricity, natural gas and water throughout Memphis and Shelby County. Each year we strive to not only deliver the best possible price, but also the highest quality service.

We surveyed 39 cities, including many that are geographically close to Memphis, as well as utilities that are similar in size to MLGW. All costs covered in this survey are based on published rates effective January 2025.

MLGW started collecting data on rates in 1991. Memphis continues to outperform many cities in terms of what customers pay for electricity, natural gas and water services. MLGW's financial management remains a driving force in keeping utility bills as low as possible.

We are proud to present the 2025 Utility Bill Comparisons for Selected Cities. MLGW, a division of the City of Memphis, compiled the data. The survey compares residential, commercial and industrial electric, gas and water bills at various usage levels with rates in effect January 2025. **Only FIRM RATES are used.**

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Cover photo: Linemen replace a utility pole a motorist struck.



The information in this book has been compiled to ensure maximum accuracy at the time of publication. Representative utilities provided the data, or MLGW calculated the rates through the collection of publicized rate and tariff information. MLGW cannot guarantee the correctness of the information furnished and cannot be responsible for errors or omissions. For more information about the survey, please call 901-528-4607.

Memphis Light, Gas and Water Division • P.O. Box 430 • Memphis, TN 38101-0430 • 901-528-4607

### Memphis: 10 Years Among Lowest Winter Utility Bills

Historically, Memphis customers have spent less for their winter utility bills than their counterparts in many metro areas, capturing the top ranking 21 times since 1991. The 2025 ranking includes what a homeowner would pay for 1,000 kilowatt-hours (kWh) of electricity, 200 hundred cubic feet (CCF) of gas and 10 CCF of water. Wastewater is no longer included. Dollar amounts have been rounded.

Year	Ranking	Bill Amount
2016	#1	\$227
2017	#2	\$236
2018	#3	\$227
2019	#1	\$261
2020	#2	\$227
2021	#3	\$234
2022	#1	\$292
2023	#2	\$254
2024	#3	\$246
2025	#1	\$287

**Participating Cities:**

**Guidelines used in providing the utility figures:**

- Calculations are based on monthly consumption.
- Seasonal rates are used when applicable.
- Special early payment discounts are excluded.
- Time differentiated rates were excluded.
- Taxes not booked as revenue by the utility are excluded.
- Special rates are not used for electric space heating and water heating.

# TYPICAL RESIDENTIAL WINTER BILLS

Rates in effect January 2025

Location		Electricity 1,000 kWh	Natural Gas 200 CCF	Water 10 CCF	Total
1	Memphis, TN	\$132.09	\$130.72	\$23.93	\$286.74
2	Reno, NV	\$137.80	\$117.48	\$41.96	\$297.24
3	Omaha, NE	\$123.77	\$148.18	\$40.01	\$311.96
4	Springfield, MO	\$103.62	\$163.52	\$51.25	\$318.39
5	Oklahoma City, OK	\$108.17	\$161.96	\$54.30	\$324.43
6	San Antonio, TX	\$104.44	\$177.57	\$42.89	\$324.90
7	Indianapolis, IN	\$149.20	\$132.00	\$53.69	\$334.89
8	Salt Lake City, UT	\$127.59	\$175.79	\$35.05	\$338.43
9	St. Louis, MO	\$102.77	\$215.27	\$36.84	\$354.88
10	Jackson, TN	\$126.63	\$189.93	\$41.10	\$357.66
11	Chattanooga, TN	\$129.33	\$183.85	\$52.98	\$366.16
12	Louisville, KY	\$123.76	\$204.19	\$42.90	\$370.85
13	Denver, CO	\$144.51	\$187.94	\$39.36	\$371.81
14	Huntsville, AL	\$124.85	\$230.60	\$33.88	\$389.33
15	Knoxville, TN	\$135.75	\$209.78	\$51.60	\$397.13
16	Milwaukee, WI	\$199.10	\$176.53	\$31.47	\$407.10
17	Atlanta, GA	\$156.24	\$203.28	\$54.96	\$414.48
18	Chicago, IL	\$158.73	\$226.85	\$35.10	\$420.68
19	Nashville, TN	\$137.87	\$241.88	\$41.86	\$421.61
20	Detroit, MI	\$192.42	\$192.40	\$43.25	\$428.07
21	New Orleans, LA	\$129.51	\$236.31	\$70.31	\$436.13
22	Houston, TX	\$181.85	\$192.31	\$67.11	\$441.27
23	Las Vegas, NV	\$137.63	\$253.90	\$50.37	\$441.90
24	Little Rock, AR	\$128.44	\$287.56	\$34.79	\$450.79
25	Jackson, MS	\$135.30	\$282.92	\$50.00	\$468.22
26	Orlando, FL	\$125.00	\$327.81	\$19.15	\$471.96
27	Jacksonville, FL	\$121.30	\$327.81	\$24.80	\$473.91
28	Seattle, WA	\$147.04	\$263.37	\$78.35	\$488.76
29	Phoenix, AZ	\$176.58	\$317.01	\$29.40	\$522.99
30	Dallas, TX	\$182.15	\$318.26	\$27.67	\$528.08
31	Philadelphia, PA	\$200.71	\$257.49	\$72.57	\$530.77
32	Miami, FL	\$130.53	\$373.35	\$32.62	\$536.50
33	Charlotte, NC	\$134.88	\$365.33	\$37.58	\$537.79
34	Birmingham, AL	\$172.85	\$298.07	\$71.74	\$542.66
35	Washington D.C.	\$183.12	\$279.22	\$83.75	\$546.09
36	Austin, TX	\$132.40	\$368.40	\$61.74	\$562.54
37	Baltimore, MD	\$191.09	\$363.29	\$56.38	\$610.76
38	Los Angeles, CA	\$268.95	\$378.17	\$116.09	\$763.21
39	New York, NY	\$336.54	\$458.17	\$48.70	\$843.41
40	Boston, MA	\$358.94	\$510.94	\$147.73	\$1,017.61

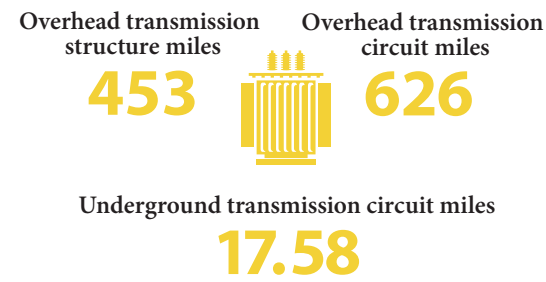
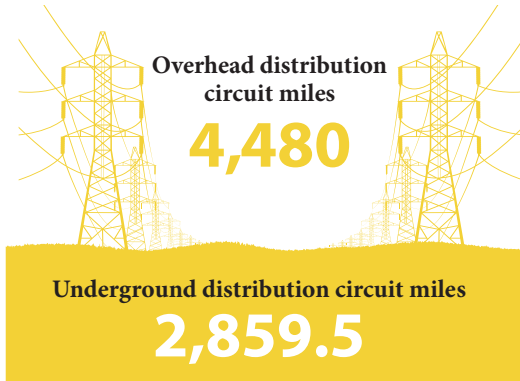
# ELECTRICITY



MLGW buys electricity from the Tennessee Valley Authority. TVA sells its power on a non-profit basis to 153 local power companies. As TVA's largest customer, MLGW purchases 10 percent of TVA's power.

MLGW owns and maintains over 600 miles of transmission lines and four connection points or substations with TVA. The utility company is capable of meeting peak system demands of up to 3.6 million kilowatts for its nearly 440,000 electric customers.

In 2024, the American Public Power Association's Reliable Public Power Provider program gave MLGW its highest ranking – Diamond level status – which lasts for three years.



**x 10 x 1hr = 1kw hour**



A construction crew member follows the blueprint for a circuit breaker at the brand-new \$23.6 million Collierville substation site, which is underway. Once the substation goes online, it will improve reliability and reduce the electric loads in southeast Collierville and Shelby County.

# RESIDENTIAL ELECTRIC BILLS

Rates in effect January 2025

	Location	Company	500 kWh	1,000 kWh	1,500 kWh	2,000 kWh	2,500 kWh
1	St. Louis, MO	Ameren	\$59.80	\$102.77	\$138.08	\$173.37	\$208.68
2	Springfield, MO	City Utilities of Springfield, Missouri	\$58.55	\$103.62	\$144.77	\$185.92	\$227.07
3	San Antonio, TX	CPS Energy	\$56.98	\$104.44	\$151.92	\$199.38	\$246.86
4	Oklahoma City, OK	Oklahoma Gas and Electric Company	\$60.70	\$108.17	\$155.63	\$203.10	\$250.58
5	Jacksonville, FL	JEA	\$68.53	\$121.30	\$174.08	\$226.85	\$279.63
6	Louisville, KY	Louisville Gas and Electric Company	\$68.97	\$123.76	\$178.56	\$233.35	\$288.15
7	Omaha, NE	Omaha Public Power District	\$77.24	\$123.77	\$169.76	\$215.74	\$261.73
8	Huntsville, AL	Huntsville Utilities	\$71.04	\$124.85	\$179.28	\$236.18	\$293.08
9	Orlando, FL	Orlando Utilities Commission	\$71.75	\$125.00	\$190.75	\$256.50	\$322.25
10	Jackson, TN	Jackson Energy Authority	\$73.36	\$126.63	\$179.91	\$233.18	\$286.46
11	Salt Lake City, UT	Rocky Mountain Power	\$62.93	\$127.59	\$192.23	\$256.88	\$321.53
12	Little Rock, AR	Entergy Arkansas, LLC	\$70.30	\$128.44	\$173.29	\$218.13	\$262.98
13	Chattanooga, TN	EPB of Chattanooga	\$69.57	\$129.33	\$189.09	\$248.85	\$308.61
14	New Orleans, LA	Entergy New Orleans, LLC	\$71.72	\$129.51	\$180.26	\$231.01	\$281.75
15	Miami, FL	Florida Power & Light Company	\$70.05	\$130.53	\$201.02	\$271.50	\$341.99
16	Memphis, TN	Memphis Light, Gas and Water	\$73.52	\$132.09	\$190.65	\$249.22	\$307.78
17	Austin, TX	Austin Energy	\$70.97	\$132.40	\$203.39	\$274.37	\$362.16
18	Charlotte, NC	Duke Energy	\$75.06	\$134.88	\$194.69	\$254.51	\$314.32
19	Jackson, MS	Entergy Mississippi, LLC	\$89.13	\$135.30	\$181.48	\$227.65	\$273.84
20	Knoxville, TN	Knoxville Utilities Board	\$78.13	\$135.75	\$193.38	\$251.00	\$308.63
21	Las Vegas, NV	Nevada Power Company	\$78.09	\$137.63	\$197.22	\$256.76	\$316.35
22	Reno, NV	Sierra Pacific Power Company	\$78.16	\$137.80	\$197.46	\$257.10	\$316.76
23	Nashville, TN	Nashville Electric Service	\$73.36	\$137.87	\$194.67	\$251.45	\$316.25
24	Denver, CO	Public Service Company of Colorado	\$76.29	\$144.51	\$212.73	\$280.95	\$349.17
25	Seattle, WA	Seattle City Light	\$78.29	\$147.04	\$215.79	\$284.54	\$353.29
26	Indianapolis, IN	Indianapolis Power and Light Company	\$86.00	\$149.20	\$212.40	\$275.60	\$338.80
27	Atlanta, GA	Georgia Power	\$86.55	\$156.24	\$225.93	\$295.63	\$365.33
28	Chicago, IL	Commonwealth Edison	\$89.35	\$158.73	\$228.12	\$297.50	\$366.89
29	Birmingham, AL	Alabama Power	\$95.43	\$172.85	\$247.28	\$321.70	\$396.13
30	Phoenix, AZ	Arizona Public Service Company	\$88.21	\$176.58	\$276.85	\$363.44	\$450.04
31	Houston, TX	TXU Energy	\$98.09	\$181.85	\$265.60	\$349.36	\$433.11
32	Dallas, TX	TXU Energy	\$98.17	\$182.15	\$266.14	\$350.13	\$434.12
33	Washington D.C.	Potomac Electric Power Company (PEPCO)	\$96.63	\$183.12	\$269.70	\$356.21	\$442.79
34	Baltimore, MD	Baltimore Gas and Electric Company	\$100.37	\$191.09	\$281.81	\$372.53	\$463.25
35	Detroit, MI	DTE Energy	\$99.73	\$192.42	\$285.27	\$378.09	\$470.95
36	Milwaukee, WI	Wisconsin Electric Power Company	\$107.20	\$199.10	\$291.01	\$382.91	\$474.82
37	Philadelphia, PA	PECO Energy Company	\$106.01	\$200.71	\$295.43	\$390.13	\$484.85
38	Los Angeles, CA	Los Angeles Dept of Water and Power	\$128.17	\$268.95	\$424.53	\$565.30	\$706.08
39	New York, NY	ConEdison	\$178.77	\$336.54	\$494.31	\$652.05	\$809.81
40	Boston, MA	Nstar Electric Company	\$184.47	\$358.94	\$533.41	\$707.88	\$882.35

# GENERAL SERVICE ELECTRIC BILLS

Rates in effect January 2025

40 kW 5,000 kWh			100 kW 10,000 kWh		
1	St. Louis, MO	\$359.22	1	St. Louis, MO	\$657.56
2	Oklahoma City, OK	\$421.00	2	Oklahoma City, OK	\$788.39
3	Omaha, NE	\$451.65	3	Charlotte, NC	\$1,359.66
4	Reno, NV	\$509.60	4	Omaha, NE	\$1,446.56
5	Jacksonville, FL	\$521.50	5	Detroit, MI	\$1,559.53
6	Orlando, FL	\$583.65	6	Seattle, WA	\$1,574.78
7	Jackson, TN	\$630.33	7	Las Vegas, NV	\$1,580.10
8	Huntsville, AL	\$630.75	8	Jackson, MS	\$1,619.01
9	Seattle, WA	\$640.34	9	Philadelphia, PA	\$1,657.86
10	Charlotte, NC	\$647.49	10	Milwaukee, WI	\$1,686.39
11	Memphis, TN	\$669.70	11	Jacksonville, FL	\$1,731.40
12	Louisville, KY	\$676.20	12	Orlando, FL	\$1,883.30
13	Chattanooga, TN	\$682.45	13	Reno, NV	\$1,939.70
14	Knoxville, TN	\$707.80	14	Baltimore, MD	\$1,945.60
15	Las Vegas, NV	\$710.25	15	Miami, FL	\$1,976.01
16	Little Rock, AR	\$728.61	16	Springfield, MO	\$2,001.50
17	Indianapolis, IN	\$734.97	17	New Orleans, LA	\$2,007.52
18	Nashville, TN	\$813.84	18	Jackson, TN	\$2,007.79
19	Jackson, MS	\$829.58	19	Austin, TX	\$2,057.92
20	Milwaukee, WI	\$850.84	20	Huntsville, AL	\$2,101.30
21	Detroit, MI	\$856.32	21	Chicago, IL	\$2,135.62
22	Miami, FL	\$869.81	22	Birmingham, AL	\$2,169.85
23	Springfield, MO	\$874.70	23	Chattanooga, TN	\$2,263.35
24	New Orleans, LA	\$887.13	24	Atlanta, GA	\$2,321.73
25	Austin, TX	\$926.67	25	Memphis, TN	\$2,392.40
26	Baltimore, MD	\$980.35	26	Salt Lake City, UT	\$2,462.49
27	Philadelphia, PA	\$1,029.15	27	Phoenix, AZ	\$2,624.25
28	Chicago, IL	\$1,063.21	28	Little Rock, AR	\$2,639.35
29	Birmingham, AL	\$1,063.28	29	Knoxville, TN	\$2,669.70
30	Salt Lake City, UT	\$1,065.26	30	Nashville, TN	\$2,714.35
31	Phoenix, AZ	\$1,212.39	31	Denver, CO	\$2,884.86
32	Denver, CO	\$1,245.86	32	Louisville, KY	\$3,040.18
33	Atlanta, GA	\$1,273.40	33	Washington DC	\$3,123.32
34	Washington D.C.	\$1,454.10	34	Indianapolis, IN	\$3,187.19
35	Los Angeles, CA	\$1,532.13	35	Los Angeles, CA	\$3,251.65
36	Boston, MA	\$2,272.70	36	Boston, MA	\$5,765.30



Linemen set and frame a new utility distribution pole.

# GENERAL SERVICE ELECTRIC BILLS

Rates in effect January 2025

500 kW 100,000 kWh			1,500 kW 500,000 kWh		
1	St. Louis, MO	\$8,601.45	1	Philadelphia, PA	\$32,054.66
2	Philadelphia, PA	\$9,166.66	2	Oklahoma City, OK	\$37,306.36
3	Oklahoma City, OK	\$9,324.66	3	St. Louis, MO	\$37,580.05
4	Charlotte, NC	\$10,194.93	4	Charlotte, NC	\$43,869.43
5	Omaha, NE	\$10,341.86	5	Chicago, IL	\$44,399.62
6	Jacksonville, FL	\$11,449.00	6	Little Rock, AR	\$44,852.55
7	Springfield, MO	\$12,200.00	7	Springfield, MO	\$45,360.00
8	Seattle, WA	\$12,433.78	8	Omaha, NE	\$48,090.31
9	Jackson, MS	\$12,461.05	9	Jackson, MS	\$49,682.42
10	Orlando, FL	\$12,518.00	10	New Orleans, LA	\$50,088.84
11	Chicago, IL	\$12,764.04	11	Orlando, FL	\$50,450.00
12	New Orleans, LA	\$13,253.71	12	Jacksonville, FL	\$50,600.00
13	Reno, NV	\$13,257.50	13	Miami, FL	\$51,073.67
14	Miami, FL	\$13,415.67	14	Denver, CO	\$55,135.66
15	Little Rock, AR	\$13,812.10	15	Jackson, TN	\$55,407.88
16	Jackson, TN	\$14,091.49	16	Seattle, WA	\$56,582.50
17	Detroit, MI	\$14,217.40	17	Austin, TX	\$57,966.11
18	Salt Lake City, UT	\$14,332.47	18	Phoenix, AZ	\$58,124.08
19	Austin, TX	\$14,960.11	19	Huntsville, AL	\$61,255.00
20	Huntsville, AL	\$15,265.65	20	Chattanooga, TN	\$64,313.25
21	Denver, CO	\$15,937.66	21	Nashville, TN	\$65,644.71
22	Memphis, TN	\$16,561.30	22	Memphis, TN	\$65,980.00
23	Phoenix, AZ	\$16,880.28	23	Indianapolis, IN	\$66,889.50
24	Nashville, TN	\$16,995.60	24	Detroit, MI	\$70,474.60
25	Knoxville, TN	\$17,231.15	25	Knoxville, TN	\$72,862.00
26	Indianapolis, IN	\$18,421.90	26	Atlanta, GA	\$75,280.51
27	Birmingham, AL	\$18,865.00	27	Birmingham, AL	\$86,921.13
28	Baltimore, MD	\$19,320.10	28	Los Angeles, CA	\$112,987.50
29	Chattanooga, TN	\$21,569.55			
30	Atlanta, GA	\$22,379.25			
31	Los Angeles, CA	\$25,281.50			

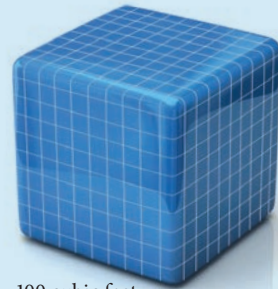
# NATURAL GAS

MLGW currently buys natural gas and moves it via three interstate pipeline companies, Texas Gas Transmission Corp., ANR Pipeline Co. and Trunkline Gas Co. MLGW supplies nearly 313,000 gas customers with 37 billion cubic feet of gas a year purchased from more than 30 suppliers.

In addition to natural gas, MLGW also operates a wholesale Liquefied Natural Gas facility and two retail Compressed Natural Gas stations for our customers.



A contractor checks a residential gas meter for leaks and damages.



100 cubic feet

## Ccf -

One hundred cubic feet is a common unit of measurement of gas volume.

4,574 = miles of gas mains  
201 = miles of gas transmission



A gas worker wears a self-contained breathing apparatus as he and a co-worker set up to make repairs on a gas line. A fire extinguisher sits nearby if needed.




# RESIDENTIAL GAS BILLS

Rates in effect January 2025

	Location	Company	10 CCF	50 CCF	100 CCF	150 CCF	200 CCF	250 CCF
1	Reno, NV	Sierra Pacific Power Company	\$21.07	\$41.37	\$66.74	\$92.11	\$117.48	\$142.85
2	Memphis, TN	Memphis Light, Gas and Water	\$16.90	\$42.82	\$75.22	\$102.97	\$130.72	\$158.47
3	Indianapolis, IN	Citizens Energy Group	\$18.58	\$45.20	\$74.13	\$103.07	\$132.00	\$160.94
4	Omaha, NE	Metropolitan Utilities District	\$24.51	\$50.55	\$83.09	\$115.64	\$148.18	\$180.73
5	Oklahoma City, OK	Oklahoma Natural Gas	\$38.41	\$77.25	\$105.48	\$133.72	\$161.96	\$190.20
6	Springfield, MO	City Utilities of Springfield, Missouri	\$23.38	\$52.88	\$89.76	\$126.64	\$163.52	\$200.40
7	Salt Lake City, UT	Dominion Energy	\$15.20	\$49.01	\$91.27	\$133.53	\$175.79	\$218.05
8	Milwaukee, WI	Wisconsin Gas LLC	\$18.55	\$51.81	\$93.38	\$134.96	\$176.53	\$218.11
9	San Antonio, TX	CPS Energy	\$18.72	\$52.16	\$93.97	\$135.77	\$177.57	\$219.38
10	Chattanooga, TN	Chattanooga Gas Company	\$40.07	\$70.34	\$108.17	\$146.01	\$183.85	\$221.68
11	Denver, CO	Public Service Company of Colorado	\$21.75	\$56.74	\$100.47	\$144.21	\$187.94	\$231.68
12	Jackson, TN	Jackson Energy Authority	\$25.95	\$53.64	\$104.75	\$147.34	\$189.93	\$232.52
13	Houston, TX	CenterPoint Energy	\$28.14	\$62.70	\$105.91	\$149.11	\$192.31	\$235.52
14	Detroit, MI	DTE Energy	\$24.02	\$59.47	\$103.78	\$148.09	\$192.40	\$236.71
15	Atlanta, GA	SCANA Energy	\$66.48	\$95.28	\$131.28	\$167.28	\$203.28	\$239.28
16	Louisville, KY	Louisville Gas and Electric Company	\$32.10	\$68.34	\$113.62	\$158.91	\$204.19	\$249.48
17	Knoxville, TN	Knoxville Utilities Board	\$22.71	\$65.57	\$113.64	\$161.71	\$209.78	\$257.85
18	St. Louis, MO	Spire Energy	\$31.73	\$70.37	\$118.67	\$166.97	\$215.27	\$263.57
19	Chicago, IL	The Peoples Gas Light and Coke Company	\$43.71	\$82.27	\$130.46	\$178.67	\$226.85	\$275.07
20	Huntsville, AL	Huntsville Utilities	\$21.03	\$65.15	\$120.30	\$175.45	\$230.60	\$285.75
21	New Orleans, LA	Entergy New Orleans, LLC	\$33.68	\$76.34	\$129.66	\$182.99	\$236.31	\$289.63
22	Nashville, TN	Piedmont Natural Gas Company	\$28.67	\$73.56	\$129.67	\$185.77	\$241.88	\$297.99
23	Las Vegas, NV	Southwest Gas Corporation	\$22.96	\$71.58	\$132.35	\$193.13	\$253.90	\$314.68
24	Philadelphia, PA	Potomac Electric Power Company (PEPCO)	\$27.78	\$76.14	\$136.60	\$197.04	\$257.49	\$317.94
25	Seattle, WA	Puget Sound Energy	\$24.24	\$71.18	\$129.90	\$196.62	\$263.37	\$330.11
26	Washington D.C.	Washington Gas	\$29.69	\$82.23	\$147.88	\$213.57	\$279.22	\$344.90
27	Jackson, MS	Atmos Energy Corporation	\$48.23	\$97.63	\$159.42	\$221.17	\$282.92	\$344.68
28	Little Rock, AR	Summit Utilities Arkansas, Inc.	\$32.33	\$86.63	\$153.60	\$220.58	\$287.56	\$354.54
29	Birmingham, AL	Spire Alabama Inc.	\$24.53	\$90.95	\$159.99	\$229.03	\$298.07	\$364.21
30	Phoenix, AZ	Southwest Gas Corporation	\$26.03	\$87.29	\$163.86	\$240.44	\$317.01	\$393.59
31	Dallas, TX	Atmos Energy	\$48.26	\$105.10	\$176.15	\$247.21	\$318.26	\$389.31
32	Jacksonville, FL	TECO Peoples Gas	\$33.92	\$98.48	\$179.68	\$253.75	\$327.81	\$401.88
33	Orlando, FL	TECO Peoples Gas	\$33.92	\$98.48	\$179.68	\$253.75	\$327.81	\$401.88
34	Baltimore, MD	Baltimore Gas and Electric Company	\$33.22	\$102.71	\$189.57	\$276.43	\$363.29	\$450.15
35	Charlotte, NC	Piedmont Natural Gas Company Inc	\$27.77	\$98.83	\$187.67	\$276.50	\$365.33	\$454.16
36	Austin, TX	Texas Gas Service, a Division of ONE Gas, Inc.	\$35.52	\$105.60	\$193.20	\$280.80	\$368.40	\$456.00
37	Miami, FL	Florida City Gas	\$41.33	\$112.05	\$201.51	\$287.42	\$373.35	\$459.27
38	Los Angeles, CA	Southern California Gas Company	\$20.58	\$82.66	\$181.15	\$279.67	\$378.17	\$476.67
39	New York, NY	ConEdison	\$51.64	\$144.13	\$256.74	\$357.47	\$458.17	\$558.90
40	Boston, MA	Boston Gas Company	\$36.95	\$136.74	\$261.47	\$386.21	\$510.94	\$635.68




# GENERAL SERVICE GAS BILLS

Rates in effect January 2025

200 CCF			500 CCF			1,000 CCF		
1	Indianapolis, IN	\$125.69	1	Reno, NV	\$276.31	1	Reno, NV	\$512.61
2	Reno, NV	\$134.52	2	Indianapolis, IN	\$281.69	2	Indianapolis, IN	\$533.99
3	Memphis, TN 	\$145.44	3	Memphis, TN 	\$342.76	3	Memphis, TN 	\$675.12
4	Little Rock, AR	\$174.96	4	Omaha, NE	\$385.89	4	Omaha, NE	\$717.58
5	Salt Lake City, UT	\$175.79	5	Milwaukee, WI	\$394.05	5	Oklahoma City, OK	\$724.66
6	Milwaukee, WI	\$176.47	6	Springfield, MO	\$402.30	6	Milwaukee, WI	\$761.75
7	San Antonio, TX	\$177.57	7	Little Rock, AR	\$409.08	7	Springfield, MO	\$771.10
8	Springfield, MO	\$181.02	8	Houston, TX	\$412.61	8	Salt Lake City, UT	\$783.59
9	Houston, TX	\$183.04	9	Salt Lake City, UT	\$423.13	9	Houston, TX	\$795.20
10	Omaha, NE	\$186.04	10	St. Louis, MO	\$427.47	10	Little Rock, AR	\$799.27
11	St. Louis, MO	\$197.94	11	San Antonio, TX	\$428.40	11	St. Louis, MO	\$810.00
12	Seattle, WA	\$203.44	12	Denver, CO	\$436.66	12	Denver, CO	\$820.26
13	Las Vegas, NV	\$205.94	13	Oklahoma City, OK	\$442.28	13	Chicago, IL	\$826.46
14	Denver, CO	\$206.50	14	Chicago, IL	\$461.44	14	Louisville, KY	\$846.02
15	Jackson, TN	\$211.95	15	Jackson, TN	\$464.58	15	San Antonio, TX	\$846.43
16	Detroit, MI	\$226.78	16	Louisville, KY	\$465.17	16	Las Vegas, NV	\$864.20
17	Huntsville, AL	\$231.40	17	Las Vegas, NV	\$476.15	17	Jackson, TN	\$885.63
18	Louisville, KY	\$236.65	18	Detroit, MI	\$487.36	18	Chattanooga, TN	\$886.46
19	Chattanooga, TN	\$237.80	19	Chattanooga, TN	\$504.65	19	Detroit, MI	\$921.66
20	Phoenix, AZ	\$240.81	20	Huntsville, AL	\$548.50	20	Dallas, TX	\$1,044.11
21	Chicago, IL	\$242.42	21	Philadelphia, PA	\$556.87	21	Phoenix, AZ	\$1,047.33
22	Philadelphia, PA	\$244.57	22	Dallas, TX	\$560.43	22	Knoxville, TN	\$1,072.55
23	Charlotte, NC	\$246.73	23	Knoxville, TN	\$569.35	23	Huntsville, AL	\$1,077.00
24	Knoxville, TN	\$261.40	24	Phoenix, AZ	\$576.77	24	Philadelphia, PA	\$1,077.33
25	Nashville, TN	\$265.85	25	Seattle, WA	\$577.74	25	New Orleans, LA	\$1,107.06
26	Dallas, TX	\$270.22	26	Charlotte, NC	\$583.84	26	Charlotte, NC	\$1,145.67
27	Oklahoma City, OK	\$272.86	27	Nashville, TN	\$598.63	27	Nashville, TN	\$1,153.25
28	New Orleans, LA	\$273.11	28	New Orleans, LA	\$609.64	28	Austin, TX	\$1,177.65
29	Austin, TX	\$283.53	29	Austin, TX	\$618.83	29	Seattle, WA	\$1,201.58
30	Birmingham, AL	\$311.29	30	Washington D.C.	\$673.91	30	New York, NY	\$1,277.70
31	Washington D.C.	\$311.59	31	New York, NY	\$681.27	31	Washington D.C.	\$1,277.76
32	New York, NY	\$323.41	32	Birmingham, AL	\$717.64	32	Birmingham, AL	\$1,375.66
33	Jackson, MS	\$347.00	33	Los Angeles, CA	\$772.03	33	Los Angeles, CA	\$1,411.91
34	Jacksonville, FL	\$349.15	34	Jackson, MS	\$780.13	34	Jackson, MS	\$1,501.99
35	Orlando, FL	\$349.15	35	Jacksonville, FL	\$784.09	35	Jacksonville, FL	\$1,502.11
36	Miami, FL	\$349.20	36	Orlando, FL	\$784.09	36	Orlando, FL	\$1,502.11
37	Los Angeles, CA	\$364.72	37	Miami, FL	\$819.52	37	Miami, FL	\$1,603.36
38	Baltimore, MD	\$384.32	38	Baltimore, MD	\$902.75	38	Baltimore, MD	\$1,766.80
39	Boston, MA	\$397.46	39	Boston, MA	\$954.65	39	Boston, MA	\$1,883.30

# GENERAL SERVICE GAS BILLS

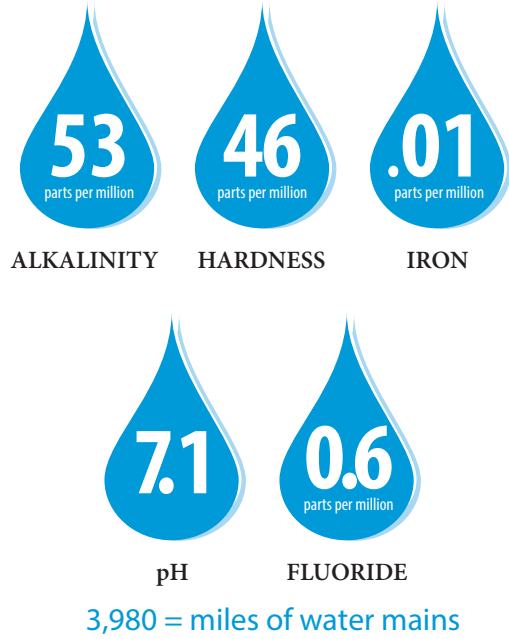
Rates in effect January 2025

250 CCF Demand 5,000 CCF Consumption			500 CCF Demand 10,000 CCF Consumption			2,500 CCF Demand 50,000 CCF Consumption		
1	Reno, NV	\$2,403.05	1	Reno, NV	\$4,766.10	1	Charlotte, NC	\$19,746.14
2	Indianapolis, IN	\$2,556.39	2	Indianapolis, IN	\$4,962.89	2	Reno, NV	\$22,116.00
3	Memphis, TN 	\$2,615.25	3	Memphis, TN 	\$5,230.50	3	Chattanooga, TN	\$23,652.50
4	Salt Lake City, UT	\$3,439.86	4	Denver, CO	\$6,225.91	4	Indianapolis, IN	\$24,214.89
5	Milwaukee, WI	\$3,498.50	5	Milwaukee, WI	\$6,582.00	5	Jackson, TN	\$24,630.00
6	Louisville, KY	\$3,558.16	6	Omaha, NE	\$6,697.69	6	Little Rock, AR	\$25,820.97
7	Springfield, MO	\$3,721.50	7	Dallas, TX	\$6,717.88	7	Memphis, TN 	\$26,152.50
8	Little Rock, AR	\$3,732.89	8	Salt Lake City, UT	\$6,753.08	8	Dallas, TX	\$26,688.23
9	Chattanooga, TN	\$3,791.61	9	Louisville, KY	\$6,770.36	9	Omaha, NE	\$27,488.47
10	Seattle, WA	\$3,810.90	10	St. Louis, MO	\$6,977.95	10	Denver, CO	\$30,173.91
11	Chicago, IL	\$3,852.83	11	Nashville, TN	\$7,186.58	11	Milwaukee, WI	\$30,880.00
12	Houston, TX	\$3,856.00	12	Chicago, IL	\$7,200.86	12	Nashville, TN	\$31,001.80
13	St. Louis, MO	\$3,870.28	13	Chattanooga, TN	\$7,301.40	13	Salt Lake City, UT	\$31,592.47
14	Denver, CO	\$3,889.06	14	Little Rock, AR	\$7,366.34	14	Louisville, KY	\$32,467.96
15	Las Vegas, NV	\$3,892.60	15	Springfield, MO	\$7,409.50	15	Chicago, IL	\$32,598.73
16	Nashville, TN	\$3,993.29	16	Las Vegas, NV	\$7,435.20	16	Jackson, MS	\$33,568.05
17	Jackson, TN	\$4,054.60	17	Jackson, TN	\$7,533.60	17	St. Louis, MO	\$34,247.95
18	Omaha, NE	\$4,098.85	18	Jackson, MS	\$7,610.69	18	San Antonio, TX	\$35,057.49
19	San Antonio, TX	\$4,138.81	19	Houston, TX	\$7,682.00	19	Springfield, MO	\$36,913.50
20	Dallas, TX	\$4,151.93	20	San Antonio, TX	\$7,724.08	20	Las Vegas, NV	\$37,511.00
21	Detroit, MI	\$4,396.06	21	Seattle, WA	\$8,274.00	21	Phoenix, AZ	\$38,151.17
22	Knoxville, TN	\$4,581.50	22	Detroit, MI	\$8,739.06	22	Houston, TX	\$38,290.00
23	Phoenix, AZ	\$4,702.81	23	Phoenix, AZ	\$8,935.61	23	Huntsville, AL	\$40,350.00
24	New Orleans, LA	\$5,029.95	24	Knoxville, TN	\$8,948.00	24	Detroit, MI	\$40,608.06
25	Philadelphia, PA	\$5,106.13	25	New Orleans, LA	\$9,933.55	25	Knoxville, TN	\$41,876.00
26	Huntsville, AL	\$5,130.00	26	Huntsville, AL	\$10,060.00	26	Seattle, WA	\$43,978.80
27	Charlotte, NC	\$5,640.35	27	Philadelphia, PA	\$10,085.88	27	New Orleans, LA	\$49,162.39
28	Austin, TX	\$5,648.25	28	New York, NY	\$10,987.34	28	Los Angeles, CA	\$49,757.49
29	New York, NY	\$5,755.99	29	Los Angeles, CA	\$11,101.89	29	Philadelphia, PA	\$49,923.88
30	Birmingham, AL	\$6,086.45	30	Austin, TX	\$11,236.50	30	New York, NY	\$52,838.14
31	Washington D.C.	\$6,108.58	31	Washington D.C.	\$12,147.11	31	Austin, TX	\$55,942.50
32	Los Angeles, CA	\$6,269.94	32	Birmingham, AL	\$12,152.95	32	Jacksonville, FL	\$57,255.50
33	Jacksonville, FL	\$6,885.27	33	Charlotte, NC	\$12,238.60	33	Orlando, FL	\$57,255.50
34	Orlando, FL	\$6,885.27	34	Jacksonville, FL	\$13,371.62	34	Washington D.C.	\$60,455.35
35	Jackson, MS	\$7,277.01	35	Orlando, FL	\$13,371.62	35	Birmingham, AL	\$60,684.95
36	Miami, FL	\$7,363.87	36	Miami, FL	\$14,329.17	36	Miami, FL	\$64,545.27
37	Baltimore, MD	\$8,679.20	37	Baltimore, MD	\$17,319.70	37	Baltimore, MD	\$70,851.70
38	Boston, MA	\$9,262.50	38	Boston, MA	\$18,477.00	38	Boston, MA	\$73,215.00

# ARTESIAN WATER

MLGW operates one of the largest artesian water systems in the world. On a peak day, MLGW can deliver up to 250 million gallons of water to nearly 256,000 customers. In the layer of water-bearing sands beneath the city, there is an abundant supply of naturally pure, high-quality water that will meet the daily needs of a city several times the size of Memphis.

## Water Analysis (Average 2024)



A lab specialist performs calibration of a pH meter at the MLGW Water Quality Assurance Laboratory.



Once a water line project is completed, a Paving & Concrete Restoration crew returns to repair the street before morning rush hour.

# RESIDENTIAL WATER BILLS

Rates in effect January 2025

	Location	Company	5 CCF	10 CCF	15 CCF
1	Orlando, FL	Orlando Utilities Commission	\$13.86	\$19.15	\$27.30
2	Memphis, TN	Memphis Light, Gas and Water	\$11.97	\$23.93	\$35.90
3	Jacksonville, FL	JEA	\$17.46	\$24.80	\$35.91
4	Dallas, TX	Dallas Water Utilities	\$14.08	\$27.67	\$48.70
5	Phoenix, AZ	City of Phoenix	\$7.74	\$29.40	\$56.31
6	Milwaukee, WI	City of Milwaukee	\$19.17	\$31.47	\$43.77
7	Miami, FL	Miami-Dade Water and Sewer Department	\$12.81	\$32.62	\$52.42
8	Huntsville, AL	Huntsville Utilities	\$21.48	\$33.88	\$46.90
9	Little Rock, AR	Central Arkansas Water	\$20.99	\$34.79	\$48.59
10	Salt Lake City, UT	Salt Lake City Public Utilities	\$24.60	\$35.05	\$45.50
11	Chicago, IL	City of Chicago	\$17.55	\$35.10	\$52.65
12	St. Louis, MO	City of St. Louis Water Division	\$24.14	\$36.84	\$49.54
13	Charlotte, NC	Charlotte Water	\$18.08	\$37.58	\$67.13
14	Denver, CO	Denver Water	\$30.66	\$39.36	\$50.96
15	Omaha, NE	Metropolitan Utilities District	\$29.15	\$40.01	\$50.86
16	Jackson, TN	Jackson Energy Authority	\$27.05	\$41.10	\$52.45
17	Nashville, TN	Metro Water Services	\$18.18	\$41.86	\$72.51
18	Reno, NV	Truckee Meadows Water Authority	\$31.77	\$41.96	\$55.19
19	San Antonio, TX	San Antonio Water System	\$20.38	\$42.89	\$76.39
20	Louisville, KY	Louisville Water Company	\$24.86	\$42.90	\$61.10
21	Detroit, MI	City of Detroit	\$21.44	\$43.25	\$67.17
22	New York, NY	New York City Water Board	\$24.35	\$48.70	\$73.05
23	Jackson, MS	City of Jackson, MS	\$35.00	\$50.00	\$65.00
24	Las Vegas, NV	Las Vegas Valley Water District	\$39.09	\$50.37	\$64.86
25	Springfield, MO	City Utilities of Springfield, Missouri	\$35.75	\$51.25	\$66.75
26	Knoxville, TN	Knoxville Utilities Board	\$33.10	\$51.60	\$70.10
27	Chattanooga, TN	American Water Company	\$25.26	\$52.98	\$80.72
28	Indianapolis, IN	Citizens Energy Group	\$35.58	\$53.69	\$71.80
29	Oklahoma City, OK	City of Oklahoma City - Utilities	\$38.28	\$54.30	\$77.77
30	Atlanta, GA	City of Atlanta - Dpt of Watershed Mgmt	\$24.98	\$54.96	\$85.76
31	Baltimore, MD	Baltimore City Department of Public Works	\$36.53	\$56.38	\$76.23
32	Austin, TX	Austin Water	\$28.21	\$61.74	\$112.41
33	Houston, TX	City of Houston	\$40.05	\$67.11	\$111.59
34	New Orleans, LA	Sewer and Water Board of New Orleans	\$33.39	\$70.31	\$107.22
35	Birmingham, AL	Birmingham Water Works	\$47.19	\$71.74	\$96.29
36	Philadelphia, PA	Philadelphia Water Department	\$38.87	\$72.57	\$106.27
37	Seattle, WA	Seattle Public Utilities	\$49.40	\$78.35	\$107.30
38	Washington D.C.	D.C. Water	\$45.70	\$83.75	\$121.80
39	Los Angeles, CA	Los Angeles Dept of Water and Power	\$58.05	\$116.09	\$174.14
40	Boston, MA	Boston Water and Sewer Commision	\$70.78	\$147.73	\$232.03

# GENERAL SERVICE WATER BILLS

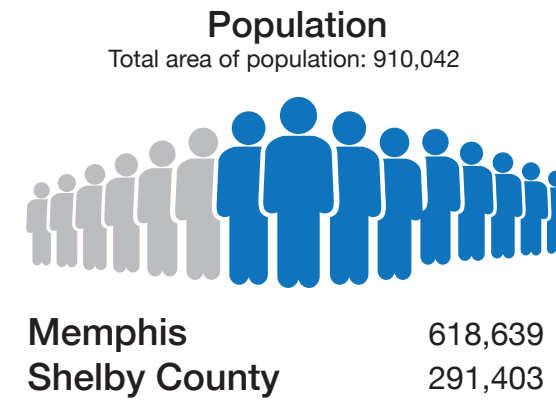
Rates in effect January 2025

Commercial 100 CCF			Commercial 250 CCF			Commercial 500 CCF			Industrial 7,500 CCF		
1	Jacksonville, FL	\$170.63	1	Jacksonville, FL	\$379.32	1	Jacksonville, FL	\$727.14	1	Jackson, TN	\$8,829.95
2	Orlando, FL	\$178.31	2	Orlando, FL	\$422.91	2	Orlando, FL	\$830.57	2	Memphis, TN	\$9,953.28
3	Huntsville, AL	\$214.89	3	Huntsville, AL	\$512.22	3	Memphis, TN	\$963.78	3	Reno, NV	\$12,378.47
4	Salt Lake City, UT	\$227.52	4	Omaha, NE	\$538.31	4	Huntsville, AL	\$1,007.77	4	Jacksonville, FL	\$12,409.15
5	Little Rock, AR	\$229.67	5	Salt Lake City, UT	\$541.02	5	Omaha, NE	\$1,015.91	5	Orlando, FL	\$12,827.80
6	Omaha, NE	\$251.75	6	Little Rock, AR	\$543.17	6	Salt Lake City, UT	\$1,063.52	6	Huntsville, AL	\$14,033.97
7	St. Louis, MO	\$270.90	7	Memphis, TN	\$552.78	7	Little Rock, AR	\$1,065.67	7	Milwaukee, WI	\$15,440.66
8	Memphis, TN	\$273.18	8	Indianapolis, IN	\$609.86	8	Jackson, TN	\$1,108.68	8	St. Louis, MO	\$15,551.26
9	Reno, NV	\$277.57	9	St. Louis, MO	\$651.90	9	St. Louis, MO	\$1,149.40	9	Springfield, MO	\$16,051.00
10	Denver, CO	\$279.77	10	Denver, CO	\$656.09	10	Indianapolis, IN	\$1,154.53	10	Salt Lake City, UT	\$16,598.29
11	Indianapolis, IN	\$283.05	11	Jackson, TN	\$686.25	11	Denver, CO	\$1,284.41	11	Omaha, NE	\$16,985.43
12	Milwaukee, WI	\$293.03	12	Milwaukee, WI	\$716.03	12	Milwaukee, WI	\$1,421.03	12	Little Rock, AR	\$17,111.42
13	Jackson, TN	\$299.16	13	Reno, NV	\$742.40	13	Springfield, MO	\$1,485.00	13	Chattanooga, TN	\$20,659.90
14	Nashville, TN	\$332.39	14	Nashville, TN	\$813.89	14	Reno, NV	\$1,517.11	14	Denver, CO	\$20,989.41
15	Chicago, IL	\$351.00	15	Springfield, MO	\$835.00	15	Nashville, TN	\$1,616.39	15	Knoxville, TN	\$21,539.40
16	Charlotte, NC	\$352.77	16	Charlotte, NC	\$867.27	16	Chattanooga, TN	\$1,704.72	16	Indianapolis, IN	\$24,146.82
17	Louisville, KY	\$365.09	17	Chicago, IL	\$877.50	17	Charlotte, NC	\$1,724.77	17	Nashville, TN	\$24,329.43
18	Springfield, MO	\$370.00	18	Louisville, KY	\$883.76	18	Louisville, KY	\$1,742.09	18	Louisville, KY	\$25,160.41
19	Oklahoma City, OK	\$393.37	19	Chattanooga, TN	\$935.01	19	Chicago, IL	\$1,755.00	19	Dallas, TX	\$25,734.36
20	Las Vegas, NV	\$401.52	20	Dallas, TX	\$1,028.12	20	Baltimore, MD	\$2,044.51	20	Charlotte, NC	\$26,034.72
21	Dallas, TX	\$416.60	21	Oklahoma City, OK	\$1,035.13	21	Dallas, TX	\$2,049.14	21	Chicago, IL	\$26,325.00
22	San Antonio, TX	\$434.88	22	San Antonio, TX	\$1,050.86	22	San Antonio, TX	\$2,077.49	22	Las Vegas, NV	\$28,666.29
23	Baltimore, MD	\$456.51	23	Baltimore, MD	\$1,052.01	23	Detroit, MI	\$2,391.55	23	San Antonio, TX	\$31,560.23
24	Chattanooga, TN	\$473.20	24	Las Vegas, NV	\$1,174.70	24	Birmingham, AL	\$2,401.87	24	Baltimore, MD	\$33,418.22
25	Detroit, MI	\$477.95	25	Detroit, MI	\$1,195.55	25	New York, NY	\$2,435.00	25	New York, NY	\$36,525.00
26	Jackson, MS	\$480.00	26	New York, NY	\$1,217.50	26	Las Vegas, NV	\$2,474.26	26	Detroit, MI	\$36,851.85
27	New York, NY	\$487.00	27	Birmingham, AL	\$1,229.37	27	Oklahoma City, OK	\$2,482.36	27	Birmingham, AL	\$37,387.03
28	Phoenix, AZ	\$518.07	28	Austin, TX	\$1,270.87	28	Austin, TX	\$2,499.46	28	Philadelphia, PA	\$37,442.04
29	Birmingham, AL	\$525.87	29	Phoenix, AZ	\$1,325.57	29	Knoxville, TN	\$2,561.40	29	New Orleans, LA	\$38,211.57
30	Austin, TX	\$533.72	30	Knoxville, TN	\$1,433.90	30	Phoenix, AZ	\$2,671.40	30	Phoenix, AZ	\$40,354.73
31	Atlanta, GA	\$609.36	31	Jackson, MS	\$1,480.00	31	New Orleans, LA	\$2,945.73	31	Oklahoma City, OK	\$43,700.03
32	Knoxville, TN	\$616.40	32	New Orleans, LA	\$1,494.61	32	Seattle, WA	\$3,014.25	32	Seattle, WA	\$45,239.00
33	Houston, TX	\$620.99	33	Seattle, WA	\$1,519.25	33	Houston, TX	\$3,051.86	33	Houston, TX	\$45,925.34
34	Seattle, WA	\$622.25	34	Houston, TX	\$1,531.55	34	Philadelphia, PA	\$3,068.07	34	Atlanta, GA	\$46,193.36
35	New Orleans, LA	\$623.94	35	Atlanta, GA	\$1,533.36	35	Atlanta, GA	\$3,073.36	35	Jackson, MS	\$60,630.00
36	Philadelphia, PA	\$629.67	36	Philadelphia, PA	\$1,544.07	36	Jackson, MS	\$3,380.00	36	Miami, FL	\$65,345.44
37	Miami, FL	\$780.47	37	Washington D.C.	\$1,976.33	37	Washington D.C.	\$3,933.83	37	Washington D.C.	\$66,042.95
38	Washington D.C.	\$801.83	38	Miami, FL	\$2,292.05	38	Miami, FL	\$4,811.35	38	Los Angeles, CA	\$74,287.50
39	Los Angeles, CA	\$990.50	39	Los Angeles, CA	\$2,476.25	39	Los Angeles, CA	\$4,952.50	39	Boston, MA	\$154,183.41
40	Boston, MA	\$1,805.03	40	Boston, MA	\$4,768.53	40	Boston, MA	\$9,808.41			

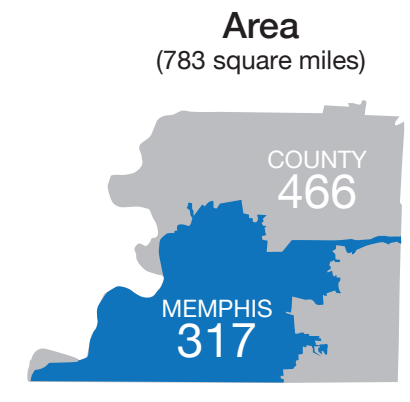
# COME GROW WITH US

MLGW has the necessary facilities to meet the utility needs of a growing Memphis economy. The MLGW Economic Development Department and the Greater Memphis Chamber of Commerce promote commercial and industrial development in our area. Both encourage and aid in the expansion of local industry and the relocation of new industry. MLGW cares about the economic growth and development of our community as we strive to improve the quality of life for all of our customers.

## Memphis/Shelby County



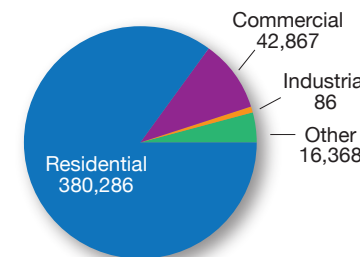
Source: Census.gov



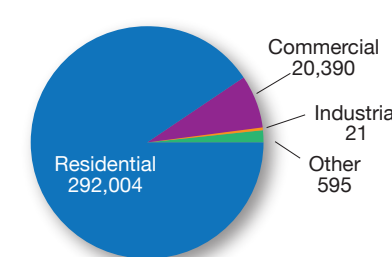
Source: Shelbycountytg.gov

## 2024 UTILITY USE

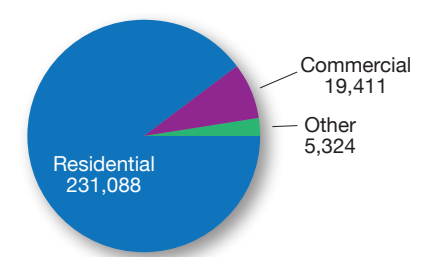
**Electric Customers**  
Total: 439,607



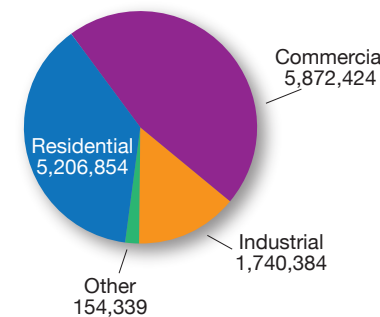
**Gas Customers**  
Total: 313,010



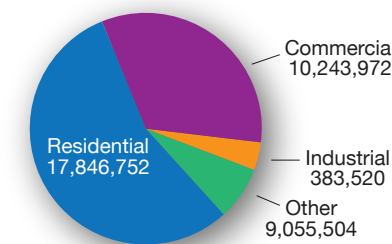
**Water Customers**  
Total: 255,823



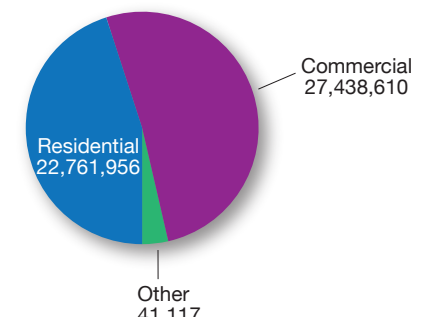
**Electric Sales**  
12,974,001 (1,000 kWh)



**Gas Sales**  
37,529,748 (1,000 cf)



**Water Sales**  
50,241,683 (100 cf)

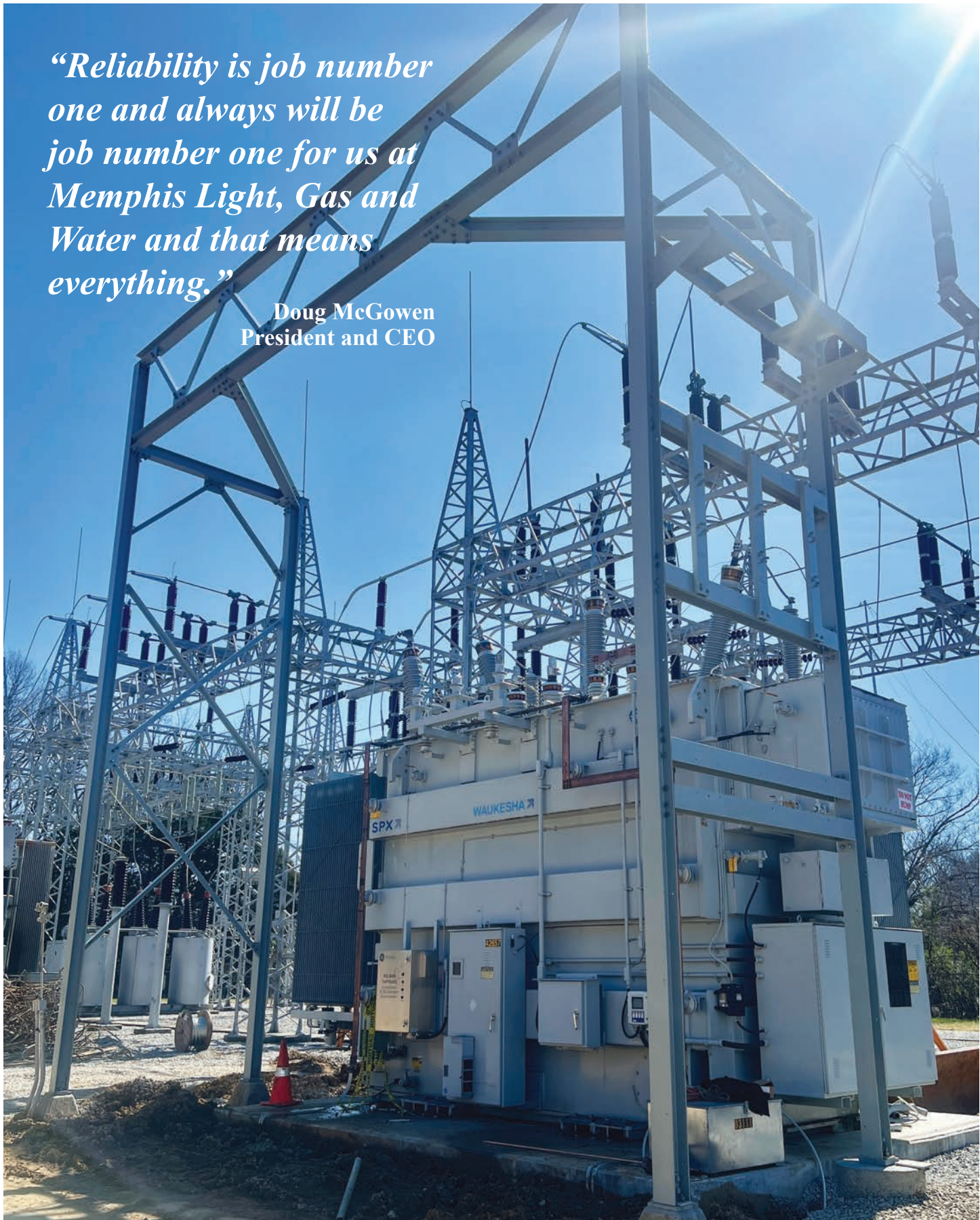




# APPENDIX

*“Reliability is job number one and always will be job number one for us at Memphis Light, Gas and Water and that means everything.”*

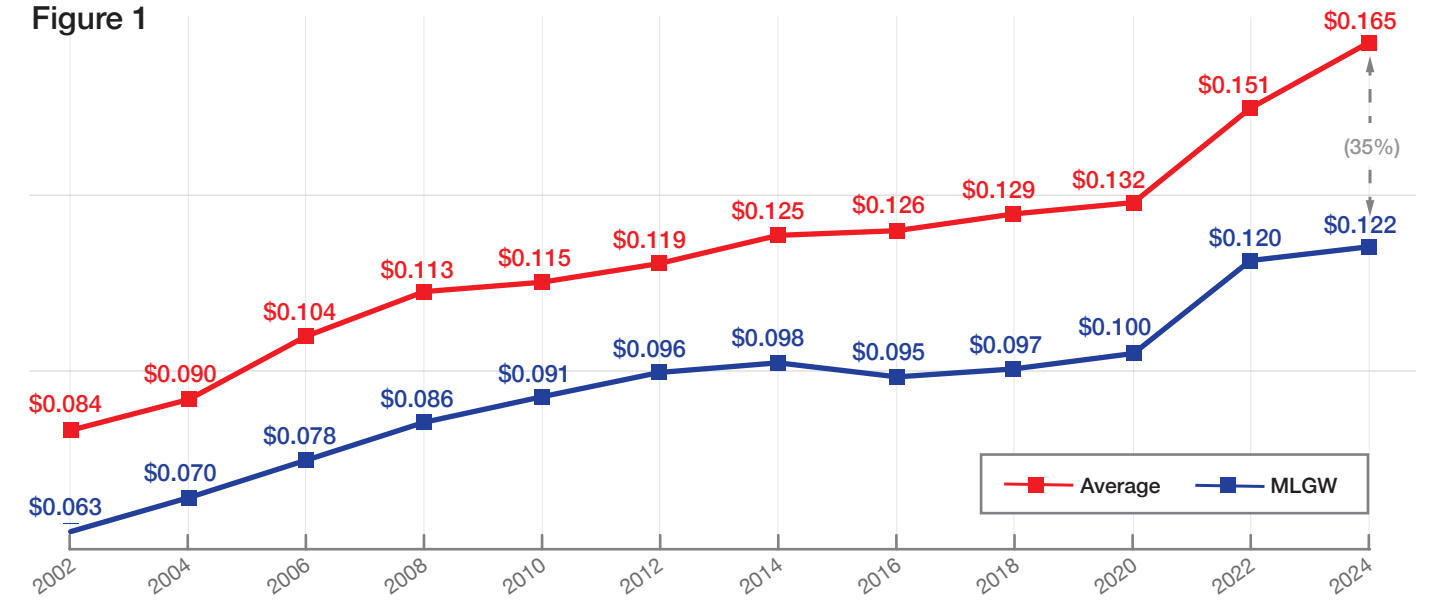
**Doug McGowen**  
President and CEO



Substation Transformer

## Electric users saved almost \$600 more than the typical U.S. user in 2024

Figure 1



A typical MLGW residential electric customer spent about 12 cents per kilowatt hour (kWh), whereas a typical U.S. user spent 17 cents per kilowatt hour in 2024. Figure 1 compares MLGW residential prices to the U.S. average over the past 22 years. Using an annual average of 13,692 kWh, a MLGW residential customer saved \$589 more than a typical U.S. residential customer from a sampling of 500 electric utilities.

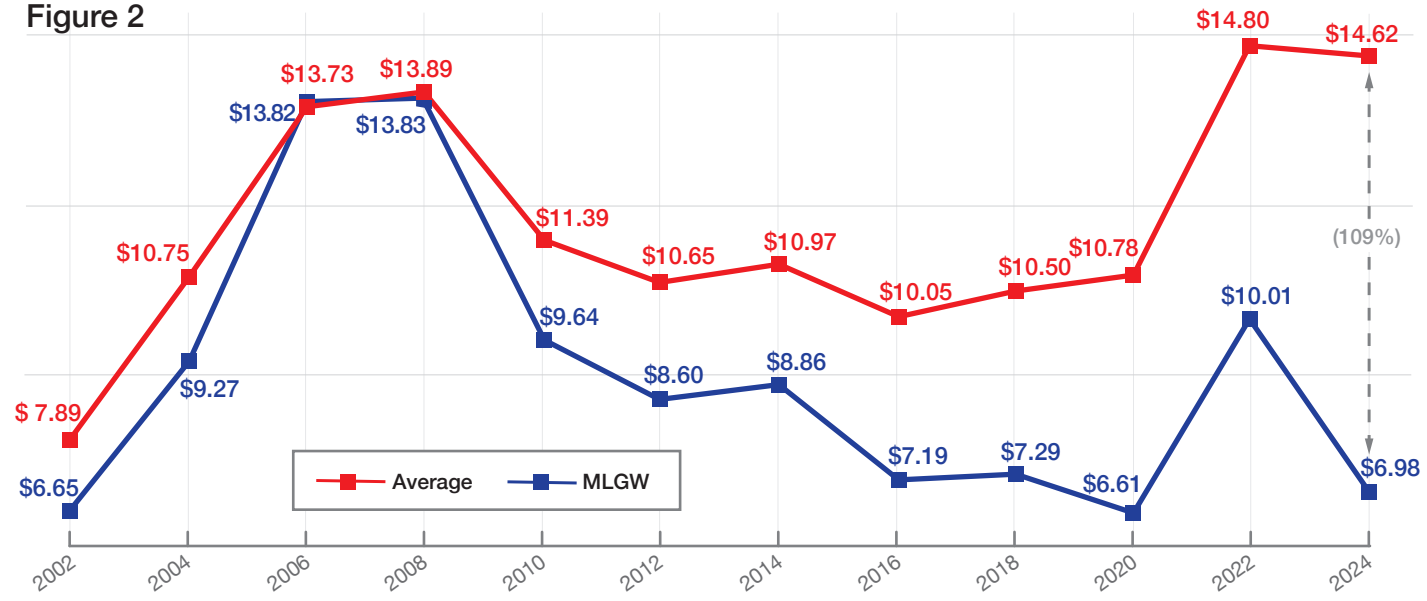
*Sources: U.S. Energy Information Administration and MLGW Annual Reports*



A substation ops employee checks the blueprint for a new substation.

## Gas users saved almost \$500 more than the typical U.S. user in 2024

Figure 2



A typical MLGW residential gas customer spent about \$6.98 per one thousand cubic feet (MCF), whereas a typical U.S. user spent \$14.62 per MCF in 2024. Figure 2 compares MLGW residential prices to the U.S. average over the past 22 years. Using an annual average of 61 MCF, a MLGW residential customer saved \$466 more than a typical U.S. residential customer from a sampling of 323 U.S. gas utilities.

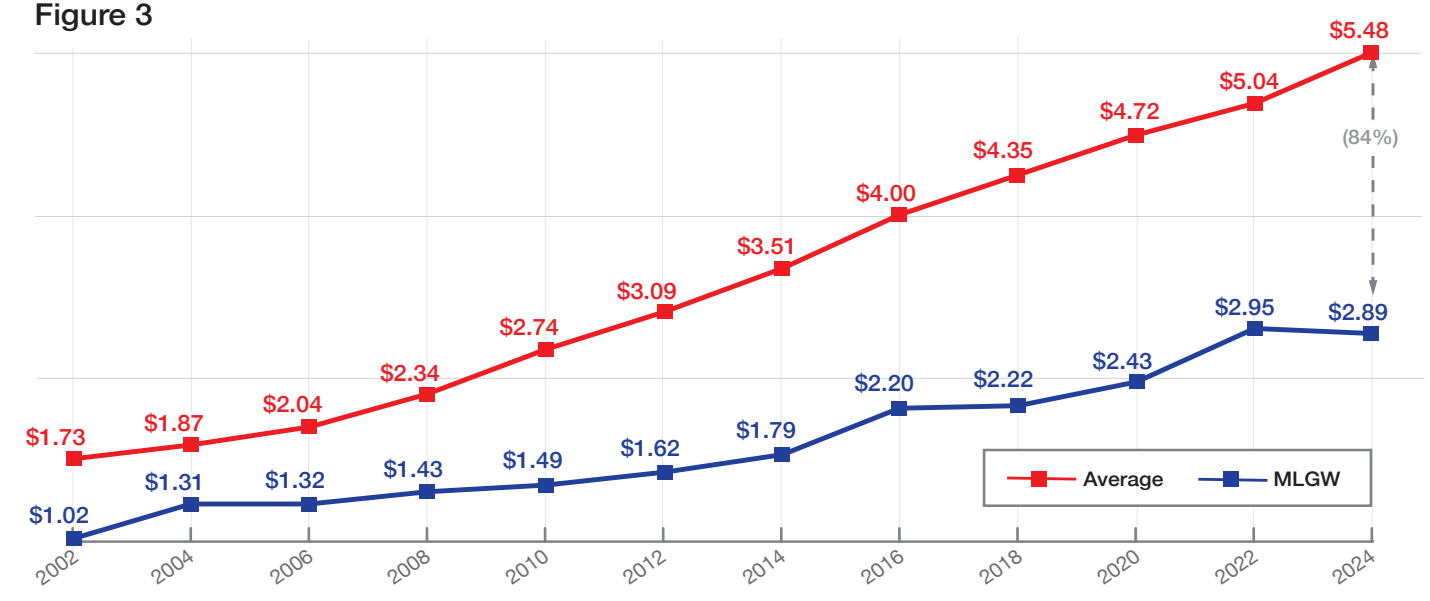
Sources: U.S. Energy Information Administration and MLGW Annual Reports



A driver delivers the first 24" high-pressure gas transmission pipeline load for the \$30 million Weaver-Gill modernization project.

## Water users saved \$250 more than the typical U.S. user in 2024

Figure 3



A typical MLGW residential water customer spent about \$2.89 per one hundred cubic feet (CCF), whereas a typical U.S. user spent \$5.48 per CCF in 2024. Figure 3 compares MLGW residential prices to the U.S. average over the past 22 years. Using an annual average of 98 CCF, a MLGW residential water customer saved \$254 more than a typical U.S. residential customer from a sampling of 50 largest cities in the U.S.

Sources: 2024 Black & Veatch Management Consulting 50 Largest City Water and Wastewater Report and MLGW Annual Reports



A backhoe operator carefully digs around the existing utility service lines as he replaces a water valve.



**Memphis Light, Gas and Water Division  
Rates and Regulatory Affairs  
P.O. Box 430  
Memphis, Tennessee  
(901) 528-4607**

**[mlgw.com](http://mlgw.com)**