



# FAQs

This FAQ is here to help you navigate the process of participating in MLGW auctions hosted by JJ Kane. Whether you're new to online auctions or an experienced bidder, this guide answers common questions to ensure a smooth experience.

## General Information

### **Q: What is the MLGW auction?**

A: The MLGW auction is an online event where customers can bid on surplus and end-of-life vehicles and equipment no longer in use by Memphis Light, Gas and Water. These auctions are hosted in partnership with JJ Kane and take place on the ProxiBid platform. Previously held in person, the auction is now completely online for added convenience.

### **Q: Where do the auctions take place?**

A: All auctions are hosted online at [www.proxibid.com](http://www.proxibid.com). Create an account to browse, bid, and participate.

### **Q: Who can participate in the auctions?**

A: Anyone who creates a free account on ProxiBid can participate in the auctions.

### **Q: Can I sell vehicles or equipment at these auctions?**

A: No, these auctions are exclusively for bidding on vehicles and equipment sold by MLGW.

## Participating in an Auction

### **Q: How do I register for an auction?**

A: Visit [www.proxibid.com](http://www.proxibid.com) to create an account. Once registered, you can view and participate in all MLGW auctions.

### **Q: When can I start bidding?**

A: Items become "active" on ProxiBid seven days before the scheduled auction date. You can place bids during this time.

### **Q: Can I inspect the vehicles or equipment before placing a bid?**

A: Yes. You can schedule an appointment to inspect items in person at the holding yard located at 4225 Getwell Rd., Memphis, TN. Contact **Dalton Childers** at **629-395-3117** to arrange a time.

## Auction Schedule and Details

### **Q: When do auctions take place?**

A: Auctions occur twice a month:

→**Central Market:** First Tuesday and Wednesday of each month.

→**Southeast Market:** Fourth Tuesday and Wednesday of each month.

### **Q: What types of vehicles and equipment are available?**

A: Items may include trucks, vans, heavy equipment, and other surplus assets previously used by MLGW. Listings will detail each item's condition and features.

### **Payment and Collection**

**Q: How do I pay for items I win?**

A: Payments can be made securely through ProxiBid. Accepted payment methods will be outlined during the auction process.

**Q: When and where do I collect my purchases?**

A: After payment, you will receive detailed instructions for picking up your items from the holding yard at 4225 Getwell Rd., Memphis, TN.

### **Additional Assistance**

**Q: Who do I contact for more information?**

A: For questions or further assistance, contact:

**Dalton Childers**

- Email: Dalton.Childers@jjkane.com
- Phone: 629-395-3117

**Q: Where can I find more details about the auctions?**

A: Visit [mlgw.com/auction](http://mlgw.com/auction) or the JJ Kane FAQ page for additional information. You can also access the auction directly from the Memphis Light, Gas and Water promotions page.