

**Exhibit F**

Rev 2015

**Owner's Reconnect Program**  
**Service Agreement**

Please Type or Print

Owner's Reconnect Program Information:

Date \_\_\_\_\_ Name of Business \_\_\_\_\_  
(Name to be listed on MLGW account)

Corporate Office Address \_\_\_\_\_ MLGW Acct# \_\_\_\_\_

Business Telephone Number(s) \_\_\_\_\_ (office)

Email Address \_\_\_\_\_

Mailing Address-Where the bill is to be mailed. (If different from corporate address)

\_\_\_\_\_  
Size of Apartment or Property (number of units)  
( ) Sole Proprietor ( ) Limited Liability Company ( ) Trustee ( ) Corporation ( ) Partnership

\*Corporations and limited liability companies are not required to provide social security numbers, home addresses or phone numbers; however, all officers' name, tax ID# and/or SSN must be listed.

\_\_\_\_\_  
Name(s) of

Owner(s) or Officer(s):

President or Owner Name \_\_\_\_\_ SSN \_\_\_\_\_

Vice-President \_\_\_\_\_ SSN \_\_\_\_\_

Secretary-Treasure \_\_\_\_\_ SSN \_\_\_\_\_

Tax ID Number \_\_\_\_\_

I \_\_\_\_\_, who serves the \_\_\_\_\_ of this property in the capacity of \_\_\_\_\_, do make oath that the facts and statements contained in the Owner's Reconnect Service Agreement program agreement are true to the best of any knowledge, information and belief. I have read and agree to the Terms and conditions of the agreement. (Terms and conditions on back)

\_\_\_\_\_  
Authorized Signature for Owner                      Print Name                      Title

\_\_\_\_\_  
Authorized Signature for Owner                      Print Name                      Title

\_\_\_\_\_  
Authorized Signature for Responsible Party                      Print Name                      Title Designated

MLGW Signature Indicates Credit  
Approval

Area Name

Date

If this agreement is returned incomplete, your account will not be approved for the Owner's Reconnect Program.

### **OWNER'S RECONNECT PROGRAM POLICY**

**MLGW appreciates customers who establish and maintain good pay records. If disconnected for nonpayment, returned check (s) or an account becomes delinquent, the all accounts will be removed from the Owner's Reconnect Program. In the event of non-pay disconnect for returned check, this property will be restricted from the Owner's Reconnect Program for 12 months and may be subject an additional deposit.**

### **TERMS AND CONDITIONS**

**I hereby apply for participation in the Owner's Reconnect Program with the Memphis Light, Gas and Water Division for gas and/or electric and/or water service all to be rendered in accordance with the following terms and conditions:**

**The applicant, whose signature appears on the document and signing in said capacity hereinafter called the customer, hereby makes application to Memphis Light, Gas and Water Division for service and agrees to accept service and pay for same as billed and rendered; therefore, in accordance with applicable rates, rules and regulations now or hereafter in effect. When accepted by the Division, as indicated by commencement of service, this agreement, together with applicable rate schedules and rules and regulations of division now or hereafter in effect (all of which are consented to be by customer shall constitute the sole and only contract between customer and Division for the service herein applied for, unless a special written agreement is executed. Rate schedules and rules and regulations are on file at the Division's office and are subject to inspection. Failure to receive a bill does not release a customer from payment obligations. The customer shall pay all collection expenses, attorney fees and court costs if payment is delinquent or due to be fraud, default or failure to perform the obligations incurred as set forth in this agreement. It is agreed by the customer and the Division this contract shall apply to the addresses provided by the customer and to all future addresses of the customer until said service is requested terminated by the customer or terminated by the Division.**

**I do request Memphis Light, Gas and Water to sign my rental property on the Owner's Reconnect Program. I understand while on the program, I will not be required to pay a reconnect fee when my tenant orders service off in their name. The meter(s) will automatically generate in my name and I will be responsible for any consumption that registers through the meter(s) while in my name. If for any reason I do not want the services to automatically generate in my name after a tenant request the meter(s) to be disconnected. It is my responsibility to call, email, or fax a request to have the meter(s) disconnected. The service will not generate into my name after a delinquent cut off in the tenant's name. Further, I understand if there is unauthorized usage of utility services/tampering, as owner, management company and/or MLGW customer of record/applicant for service, I am responsible. It is my responsibility to verify that my tenant contacts Memphis Light, Gas and Water to have the meter (s) connected in their name. There will be a connect fee for any and all same day requests. I am however responsible for the bill until I have the service disconnected or my tenants have the meter (s) transferred in their name. I must provide Memphis Light, Gas and Water a list of all rental properties to be included on the Owner's Reconnect Program.**

**All requests to add or delete properties from the program must be submitted in writing and signed by the owner/management company of the property and/or owner's designated agent as indicated on the MLGW**

2015 Customer Care Information Guide vi3 Designated Agent form. **Memphis Light, Gas and Water reserve the right to process requests within 30 days of receipt). When property is sold, it is my responsibility to notify Memphis Light, Gas and Water to terminate this agreement in writing.**

**The undersigned hereby consents to being contacted by telephone by MLGW employees or our agents regarding your account. In the event that your account goes into default, this contact may be from a Debt Collection Service in an attempt to collect the debt. You agree that we or our agents may place such calls using an automated dialing/announcing technique. You agree that we or our agents may make such calls to a mobile telephone or other similar device. You agree that we may for training purposes or to evaluate the quality of our service, listen to and record phone conversations you have with us or our agents.**

\_\_\_\_\_  
**Notary of Public**

**My Commission Expires:** \_\_\_\_\_

**Accepted by MLGW:** \_\_\_\_\_

**Date:** \_\_\_\_\_