

MLGW Board of Commissioners
Workshop Retreat
Agenda
Joyce M. Blackmon Training Center
4949 Raleigh Lagrange Road
Friday, March 28, 2025
11:00 am - 3:00 pm

Welcome / Opening Remarks
Doug McGowen

General Water Rate Structure Types and Options
Rod Cleek

Service Policy & Schedule of Charges Update
Chandrika Rosser

Customer Care Policy Update
Timothy Davis

Overview of Employee Grievance Policies and Procedures
Bettye Hartwell

Wrap-Up and Final Comments
Doug McGowen