



Board of Light, Gas and Water Commissioners

220 S. Main Street
Memphis, TN 38103
www.mlgw.com

Board Meeting

~ Minutes ~

Wednesday, April 17, 2024

8:30 AM

Board Room

CALL TO ORDER AND OPENING REMARKS:

Chairman Dickson

The meeting was called to order at 8:30 a.m.

PLEDGE OF ALLEGIANCE:

Chairman Dickson

The Pledge of Allegiance was recited.

Chairman Dickson asked that a moment of silence be taken in remembrance of 29-year Employee, Jay Stressel, who passed away recently.

ROLL CALL:

Dana Jeanes

Attendee Name	Title	Status	Arrived
Michael Pohlman	Vice Chairman	Present	
Cheryl Pesce	Board Member	Present	
Carl Person	Board Member	Present	
Mitch Graves	Board Member	Absent	
Leon Dickson	Chairman	Present	
James Lewellen	Advisory Board Member	Present	
John Butler	Advisory Board Member	Present	

APPROVALS:

Chairman Dickson

Motion To: Approve Minutes from the Meeting of April 3, 2024.

RESULT:	ADOPTED [UNANIMOUS]
MOVER:	Michael Pohlman, Vice Chairman
SECONDER:	Carl Person, Board Member
AYES:	Michael Pohlman, Cheryl Pesce, Carl Person, Leon Dickson
ABSENT:	Mitch Graves

CITY COUNCIL ACKNOWLEDGEMENTS & UPDATE:

Dana Jeanes

Receipt of Certified Copies of City Council Resolutions dated April 9, 2024, Items 16 through 34 and Items 36 through 42 with Same Night Minutes approved for Items 32 through 34 and Items 36 through 42.

PRESENTATIONS:

(None)

GENERAL STATEMENT(S) FROM THE PUBLIC:

Joe B. Kent - 5111 Flamingo - Mr. Kent mentioned that after tree trimmers came to his home that there are now ugly visible utility lines. Mr. Kent mentioned that he had to clean up limbs after the tree trimmers came to his house as well. Overall, Mr. Kent was pleased with the work of the tree trimmers. Mr. Kent stated that he did support MLGW in their unsuccessful efforts with the City Council to reserve the former City Council \$250 thousand contract approval. Mr. Kent said he is not opposed to all things MLGW. Mr. Kent mentioned that he was for the Board expansion provided that you have partnership with the suburban political centers. Mr. Kent said to let the people decide. Mr. Kent also reported that as of April 16, 2024, he had received the December 2023 Financial Statement, however, as many other Boards do, Mr. Kent stated that they should have January and February financial reports.

Sarah Houston - 200 Wagner Place - Executive Director of Protect our Aquifer - Ms. Houston came before the Board to discuss the Resolution that was on the agenda to add two additional voting members to the Board that live outside the City of Memphis, but in Shelby County. Ms. Houston also requested that we post for the public's viewing the Resolutions for each Agenda Item

Chet Kibble, Sr. - 3229 Lakeview Road - Mr. Kibble appeared before the Board to discuss lead exposure in our water. Mr. Kibble stated that we are refusing to speak with him and that there is no safe exposure of lead. Mr. Kibble says that he has reported to EPA that we won't meet with him. Mr. Kibble stated that he is going to be forced to take another step.

REGULAR AGENDA

(Item 1)

1. Resolution to approve adding two voting members to the Board of Commissioners that reside outside of the City of Memphis, but within Shelby County, Tennessee. (Commissioner Carl Person) (SAME DAY MINUTES REQUESTED) (REQUIRES CITY COUNCIL APPROVAL)

RESULT:	APPROVED [UNANIMOUS]
MOVER:	Cheryl Pesce, Board Member
SECONDER:	Michael Pohlman, Vice Chairman
AYES:	Michael Pohlman, Cheryl Pesce, Carl Person, Leon Dickson
ABSENT:	Mitch Graves

Review Consent Agenda – President Doug McGowen

The original of the resolutions and documents relating to each item is filed in the vault of the fifth floor of the MLGW Administration Building, 220 South Main. The original documents shall control in the event of any conflict between the description and these minutes and the original documents.

(President's Briefing Continued on Page 41)

CONSENT AGENDA

(Items 2 through 8)

RESULT:	APPROVED [UNANIMOUS]
MOVER:	Cheryl Pesce, Board Member
SECONDER:	Carl Person, Board Member
AYES:	Michael Pohlman, Cheryl Pesce, Carl Person, Leon Dickson
ABSENT:	Mitch Graves

Advisory Board Member Lewellen - Concurs

Advisory Board Member Butler - Concurs

f CUSTOMER EXPERIENCE and ENERGY SERVICES

(None)

CHIEF INFORMATION OFFICER

- Resolution awarding thirty-six-month purchase order to Crayon Software Experts LLC. for Microsoft end user licenses in the amount of \$4,554,119.35. (Randy Orsby)
(REQUIRES CITY COUNCIL APPROVAL)

COMMUNITY & EXTERNAL AFFAIRS

(None)

VP ELECTRIC ENGINEERING & OPERATIONS

(None)

VP WATER & GAS ENGINEERING & OPERATIONS

(None)

PRESIDENT

(None)

SVP, CFO & CAO, FINANCE

(None)

SVP, CHIEF OPERATING OFFICER

(None)

SHARED SERVICES

3. Resolution to amend purchase order number 7038519 to Cooper Power Systems for network protectors for an additional amount of \$123,000.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
4. Resolution awarding twelve-month purchase order with an option to extend for two, twelve-month periods for cable 600V to Engineered Sealing Components LLC in the amount of \$2,945,286.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
5. Resolution to ratify the extension of purchase order number 7041731 with Universal Scaffold and Equipment for medium voltage EPR cable. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
6. Resolution approving Change No. 1 to Contract No. 12414, Electrical Substations Grounds Maintenance with Rotolo Consultants, Inc. to renew the current contract in the funded amount of \$128,098.12. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)

VP & GENERAL COUNSEL

(None)

CHIEF PEOPLE OFFICER

7. Resolution approving Change No. 5 to Contract No. 12043, Property & Boiler Insurance with FM Global to extend the current contract in the funded amount, based on approved rates, not-to-exceed \$3,019,044.00. (Randy Orsby) (REQUIRES CITY COUNCIL APPROVAL)
8. Resolution approving Change No. 2 to 12350, Portable Fire Extinguisher Inspection/Testing with Grose Fire Protection, Incorporated to renew the current contract with no increase in the contract value. (Randy Orsby)

PRESIDENT'S BRIEFING CONT'D**MLGW Metrics Report, 1Q'24 - Valerie Overton**

Valerie Overton presented to the Board the first quarter Metrics Report. Ms. Overton provided information on Customer Service which included the Residential Call Center, Customer Service Field Operations, and Community Offices. Ms. Overton provided some information regarding the Share the Pennies Program. Ms. Overton gave an update on our delayed bills, street light conversions, reliability metrics, which includes tree trimming, replacing outdated infrastructure, and grid modernization. All of the information presented by Ms. Overton can be found on the MLGW Website.

Compliance Report - Ryan Groves

Ryan Groves gave a first quarter update on electric, gas and water compliance. Mr. Groves provided an update in each area including some recent exercises and inspections as well as some upcoming inspections. Mr. Groves also mentioned that they have set a date for the United Way Golf Scramble, which is Friday, September 27, 2024. Mr. Groves invited everyone to save the date and come out and have a great time for a great cause.

Other - Doug McGowen

President McGowen thanked the Board of all their questions and making us better. President McGowen ensured the Board that we would make sure they have copies of any report that is being brought before them. President McGowen also commented on Sarah Houston's request that all the Board Resolutions be available to the public prior to the Board Meetings. President McGowen confirmed that he and Mr. Jeanes had previously discussed this, and that we will start making those available to the public. President McGowen also responded to Mr. Chet Kibble's comments stating that we are not refusing to meet with anyone. President McGowen stated that we just met with Mr. Kibble in January of 2024, and we have had some change in staff, but we are not refusing to meet with anyone. President McGowen thanked Chairman Dickson for taking the time to remember Jay Stressel stating that is a big loss for us and our team will be deeply impacted.

President McGowen discussed some of the metrics in more detail specifically pointing out some of the items with negative results providing additional background for those numbers. President McGowen spoke about spending, employee turnover, hiring, and safety.

President McGowen also recognized that Councilwoman Walker and Councilwoman Green were both joining the meeting online.

President McGowen also addressed the billing issues stating that no one wanted to see those issues resolved more than the team.

President McGowen mentioned Advisory Board Member Butler's question earlier in the meeting about the process to renew a contract versus putting it out for bid again. President McGowen stated that we would get Mr. Butler some additional information regarding the contract process.

President McGowen addressed Mr. Kent's comments regarding the timeliness of the production of the monthly financial statements. President McGowen stated that these are unaudited financial statements that are typically provided 30-45 days after the end of each month. Historically, the December statement takes longer as it is the end of our physical year. President McGowen reported that for the past two years, the December Statements have not been provided until May following that year.

President McGowen also mentioned PFAS in the water. President McGowen provided information on what these are and where they are found, and also provided information as to testing that is being done on our water supply to ensure safe drinking water is provided to our community. President McGowen mentioned this is a federal issue and is not just our area.

President McGowen thanked the Board for passing the Resolution to add two additional voting board members to the Memphis Light, Gas & Water Board of Commissioners that live in Shelby County, Tennessee. President McGowen addressed the concerns of Ms. Sarah Houston made earlier in the meeting regarding other municipalities having their own water, and how would we keep individuals from voting on something they have no interest in.

President McGowen also mentioned that Thursday is Lineman Appreciation Day, and the plans in place to recognize the Lineman.

President McGowen mentioned the Power Clean that will take place downtown and around the Hickory Hill Service Center.

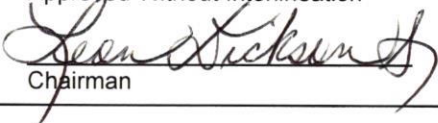
Lastly, President McGowen informed the Board that today we will deliver the vehicles we voted to donate to the Shelby County Schools.

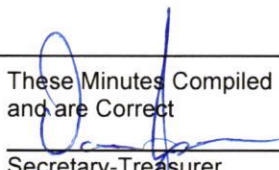
COMMITTEE REPORTS:

(None)

ADJOURNMENT:

There being no further business, the meeting was adjourned at 9:59 a.m.

Approved Without Interlineation

Chairman

These Minutes Compiled by Undersigned
and are Correct

Secretary-Treasurer