

Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION



MLGW Reaches New Heights with United Way Donations

In an act of outstanding generosity, MLGW employees raised \$703,083.33 for United Way of the Mid-South under the theme “Top Gun Giving: Where Every Dollar Takes Flight.” Led by a dedicated campaign team and a steering committee from various departments, employees united to make a meaningful impact. Their contributions will help provide essential resources for education, financial stability, and health ensuring continued support for those in need. Through collective giving, MLGW employees are strengthening the community they proudly serve.

MLGW Introduces Online Auction Platform for Surplus Vehicles and Equipment

Are you looking for a great deal on a retired MLGW truck, work van, or equipment? MLGW has partnered with JJ Kane to transition its surplus vehicle and equipment auctions to a fully online format, making it easier for customers to browse and bid from home. Register for a free account on Proxibid, the online auction platform. Browse available listings with detailed descriptions and photos posted seven days before each auction.

To schedule an in-person inspection at MLGW’s holding yard at 4225 Getwell Rd or to arrange a viewing, call 629-395-3117. Place bids during the auction period on desired items.

After winning, you can make a payment and arrange for pickup. Payments can be made via check (UPS delivery) or ACH transfer.

Whether you’re a business looking for equipment or an individual needing a used vehicle, this is a great way to save money while giving retired MLGW assets a second life. Visit mlgw.com/auction for more details.

Save Money This Spring: Easy Ways to Cut Your Utility Bill

Spring is the perfect time to cut energy costs and prepare for warmer weather. Small changes can lead to big savings on your utility bill, and MLGW has free resources to help customers improve energy efficiency.

Ways to Save Money This Spring:

- **Adjust your thermostat** – Set it to 68°F when home and 60°F when away to cut heating costs.
- **Check your HVAC filter** – A clean filter improves efficiency and lowers energy use.
- **Seal leaks around doors & windows** – Preventing drafts keeps your home comfortable and reduces energy waste.
- **Unplug unused devices** – Even when off, electronics can still use power if plugged in.

Customers can also use TVA rebates for HVAC upgrades, insulation, and more. Visit mlgw.com/myaccount to track your usage and find ways to lower your monthly bill.

Interact with MLGW via: Instagram, Twitter, Facebook, Blogspot and YouTube



Just visit mlgw.com and click on the logos.



Customer Reference Number: 3/25

