

Don't let your utility bill scare you

The U.S. Department of Energy designates every October as National Energy Awareness Month.

How can you be energy efficient? Here are some ideas:



1. Perform a home energy audit with MLGW's My Account or have one of MLGW's Energy Doctors come to your home. Request a visit at mlgw.com or call 528-4188.
 - Control your energy spend as we enter autumn and winter
2. Properly maintain your AC and heating systems
 - Heating bills account for 42% of residential energy use
3. Find and seal leaks
 - Check walls, ceilings, windows, doors, switches and outlets
4. Utilize a smart thermostat
 - Programmable thermostats can prevent overusing energy
5. Decrease water temperature
 - Heating water accounts for 18% of home energy consumption.

Delayed Billing Update

Delayed bills are back within normal limits. In December 2022, faulty gas meter wrigglers and water meter registers lead to tens of thousands of delayed bills. MLGW President & CEO Doug McGowen wants to assure customers. "We are returning to normalcy, and we are going to make sure that we are committed to excellence in our billing. Reliability is job one. Reliability of utilities, but also knowing you get your bill reliably and that it's accurate every month," he said.



Customers who have questions about their bills are encouraged to reach out to us directly, either by calling 544-6549 or by coming into a Community Office.

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Customer CONNECTION



PRODUCED MONTHLY BY MEMPHIS LIGHT, GAS AND WATER DIVISION

Bring Sol-Man to life

MLGW is once again sponsoring its annual Student Poster Art Contest for Memphis-Shelby County school children in grades K-12. The theme? Solar Power Generation and Distribution. The contest is designed to give all students the opportunity to think about how solar power is generated and distributed and share their artistic talents and ideas. The students' artwork will help to increase awareness about the importance of solar power generation and distribution by following the advice of MLGW's Power League Superhero, "Sol-Man."



The art entries will be judged on their ability to communicate creatively and effectively the theme, "Sol-Man – The art of generating and distributing solar power." For more information, visit mlgw.com/artcontest.